General terms

Before confirming any order and to avoid any misunderstandings, please read carefully the following terms/information. If you will still have any doubt and need more information, do not hesitate to contact us. We have alternative solutions for any obstacle.

<u>Samples and trial orders</u> Physical samples or trial orders are available upon request and advanced payment. (Please ask for shipping and handling costs)

<u>Prices</u> Our wholesale prices are in US\$ "FOB" Israeli port. This means that the price includes:

packing and other handling costs.

The price does not include:

freight or insurance costs.

Shipping options [1] We recommend Air parcel post EMS (Express Mail Service) for small/medium shipments, this mode normally is fast, economical and includes door to door service. For volume orders, via air cargo or sea freight, door to door service (Including custom clearance at destination) is available upon request

<u>Freight costs</u> Usually we advice our customers about the most appropriate and economical shipping option for each order depending on its weight and volume. Freight costs will be indicated and detailed in the proforma invoice.

<u>Insurance</u> Our prices does not include insurance cost, we recommend that the customer provide insurance if he wishes to do so.

<u>Liability</u> According to international commercial lows, our responsibility regarding loss or damage risks ends when we deliver the shipment into the custody of first carrier. I.E., Post office, air cargo facilities or ship rails.

Minimum order We have no minimum order nor minimum quantity for each item ordered if this item is in stock. However, except for the first trial order, we reserve the right to refuse any order less than the equivalent of 600 USD per order.

<u>Delivery</u> Depending on the quantity ordered, normally 2-3 weeks for small orders, 4–6 weeks for large volume orders or sooner. Anyhow, exact delivery information will be provided in the Performa invoice.

Payment Unless previous arrangements are made, 40% are paid when confirming an order, 60% prior to shipping. Special arrangements could be negotiated for regular customers.

<u>Duties & customs at destination</u> Our prices does not include customs or value-added taxes. If applicable, these charges are the responsibility of the buyer